

# Community Corner

## Bill Knowles: He wears many hats

By MARK HUFFMAN  
Staff Writer

In what may be the only position other than politics where complaints are fielded at a record pace, this former softball shortstop is nearly flawless in execution.

"Since there are so many people to deal with, you have to strive to be fair to all of them. I try to treat them equally, but you're always going to get some that feel they're being cheated," commented Bill Knowles, tugging at a brown cap, affixed to his graying head.

### Profile

It's of little wonder that his locks are gray, considering all the hats he's had to wear as Milford's utilities supervisor for the past four years, spreading his time among the street, sewer, and water departments.

"We don't have the personnel to do everything at once and often have to change hats in the middle of one job to do another," Knowles said.

Pleasing citizens, while staying within state and federal regulations, is another "gray" area he has had to deal with. "There are certain fundamental laws which tell us (street-sewer-water department) how the water and wastewater treatment plants must be run and you have to make sure you don't step out of bounds of the regulations while keeping from offending people at the same time," the Milford resident remarked.

A lack of communication with the public may be the main reason for some of the ill-ties, according to Knowles. "In a town of 1,200 people it just isn't possible to talk to each person individually and explain the situation," Knowles said, adding, "Many people just don't understand that I, or the town board, don't have all the say on how things are done."

#### Relationship Is Good

That same town board that hired Knowles in November 1982 has kept in close contact with the former Topeka resident since his initial step into town. "I have a close relationship with the town board and feel I can talk with them about problems within the department at any time of day, which is important," Knowles said.

That relationship has resulted in many projects being funded that may have otherwise been allotted to another town. "The year 1983 is when we really started working toward improving and expanding

our street, sewer, and water services," Knowles said.

"The purchase of a new water tower, well site, and water mains to run to the well site, saved every Milford citizen more than \$600," Knowles explained, pointing toward government grants the town was able to secure after hours of donated time by town officials. "However, I can count on my hand the people who expressed gratitude for the new system while enumerable people complained," he added.

Many of the complaints also filter down to sources other than himself, according to Knowles. "A lot of this can be attributed to the fact that when I came over here (Milford) I was unknown to the community and so they went to people they felt more comfortable with when confronted with questions about the utilities department."

However, as Knowles becomes more familiar to the community, traits of patience and understanding can also be spotted when an explanation is required. "I'd like to think that when someone asks me a question they're able to leave with a better understanding of the situation after our conversation is over, and I'd also like to think that people realize we're making a bona fide effort to make things run smoothly," Knowles mused.

#### Avid Sports Fan

When Knowles isn't fielding questions or making certain "his departments" function correctly, he can often be found watching or participating in sports.

The former Indiana High School Athletic Association basketball referee and baseball umpire played both sports in high school and developed an endless love for athletics, having nurtured two sons through years of sports and even playing shortstop for a church softball league through the summer of 1984.

Both sons are now in the services, something that Knowles also waded through for three years — having been a flight crew member in a patrol squadron of the naval Air Force from 1956-1959.

Taking a job in the recreational vehicle and mobile home business industry in Topeka, the Shipshewana native claims that nothing he did qualified him for his present position; although he did work for the town of Topeka for five years as a "temporary" replacement on the water department.

"Mine was not a planned career," Knowles admitted. "When I took the job in Topeka, it was just to help the town through a rough time, but I ended up staying because I liked it."

The Milford job was another "unplanned" event, according to Knowles. "A friend of mine, who was in the insurance business and had clients in Milford, heard about the job opening and told me about it."



ALL IN A DAY'S WORK? — Milford Utilities Supervisor Bill Knowles checks to make sure a street department truck is in proper operating condition.

Three persons staff the street, sewer, and water departments, requiring all to be versatile in several fields.

Knowles has headed the department since November, 1982, helping to set several expansion and improvement projects in motion. (Photo by Mark Huffman)

After an interview with town board president Jean Treesh and a second meeting with the remaining board, Knowles brought his wife (Pat) of 26 years south to watch him form a second marriage — to the town of Milford.

#### Memorable Moment

There's been quite a few memorable moments since taking the job, according to Knowles; however, one stands out in his mind. "Governor Robert Orr came to Milford in the spring of 1983 to recognize our efforts toward building the new water tower and well site — that was quite a day for me as well as the town."

Another memorable experience, that of receiving over two million dollars in state and federal monies for a storm-sewer project, will culminate tonight as the town board meets to hear citizen complaints about the project.

"I'm willing to take the flak, I just hope the citizens realize how important this project is to Milford," Knowles said in preparation of the meeting, realizing that even the best shortstops are prone to errors.

### LOUISA'S LETTER



some odd pieces that I should like to own.

What do you think about an exchange between the two of us?

L.F. — Colo.

Answer:

I feel sure that your mother would rather you have the things you want, other than something inappropriate to your home.

She probably made the will before she realized the kind of houses you would build and neglected to change her will after the years had passed.

Louisa

Dear Louisa,  
I have a dear girl friend and we visit each other all the time. Just like her father has tried to put his arm around me if we happen to be alone.

It gives me the creeps, but I hate to say anything to her about it.

Do you think I should stop going over there?

J.F. — Tenn.

Answer:

If you visit your friend avoid being left in the room with her father. There is nothing as disgusting as a father with a dirty mind.

The best plan would be for you to insist on her visiting you and for you to stay away from her house as much as possible.

Louisa

Address: Louisa, Box 532, Orangeburg, S.C. 29115

#### Biggest continent

The biggest continent is Asia. At almost 17,000,000 square miles, it's nearly 30 percent of the earth.

The next meeting will be February 3 in the home of Cindi Baumgartner.

### Primary Moms plan couple's party

The Primary Mothers Club of Syracuse, met Monday, Jan. 20, in the home of Terri Caldwell.

Nancy Luensmann, president, opened the meeting with a prayer. Sue White read the minutes and took attendance. Georgia Lemburg gave a financial report.

Cathy Shaw reported on her findings regarding a couple's parties. All members agreed there will be a party on March 15, in a nearby restaurant. A date for the annual Easter Egg hunt was set for March 22.

Refreshments were served to 15 members and one guest, Mary Francis, by co-hostesses, Kathy Yoder and Sylvia Gargett.

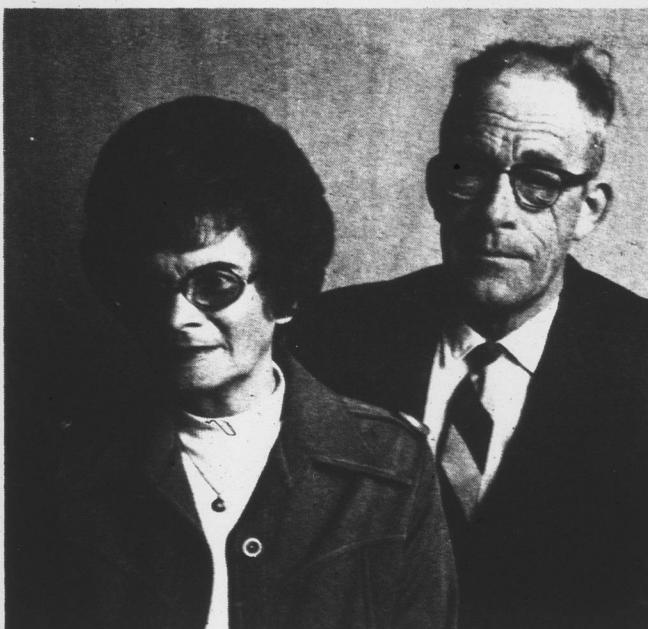
The next meeting will be February 3 in the home of Cindi Baumgartner.

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### UPPER CRUST



OBSERVES 50TH ANNIVERSARY — Mr. and Mrs. Lawrence Yoder of Dewart Lake, formerly from Bremen, observed their 50th wedding anniversary on January 25 with a family get together and luncheon.

Yoder and the former Wilma Hepler were married on January 25, 1936, in Bremen. He is a retired carpenter and she retired from Uniroyal in Warsaw.

They have three children, Mrs. George (Sue) Marburger of Bremen, James of Bay St. Louis, Miss., and Dennis of Mishawaka. They also have five grandchildren and three great-grandchildren.

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### Spices

The first record of the use of spices dates from the age of the pyramids of Egypt, approximately 4,600 years ago, when onions and garlic were fed to 100,000 laborers.

#### Smith surnames

The reason there are so many surnames of Smith today is that during the Middle Ages the name was used for all metalworkers, or smelters, which means "to beat."

#### Water

About half as much hot water is used in the average shower as in the average bath.

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Front row, left to right: Rhonda Smolek, Ligonier; Patsy Rose, Ligonier; Marilyn Gloor, Ligonier; Barb Cook, Butler; Rose Steinbarger, Ligonier; Marge Musselman, Ligonier; Martha Howe, Ligonier; and Geraldine DeBrular, Ligonier.

Back row, left to right: Joyce Gaff, Kimmell; Jack Gaby, Wauwaua; Chris Vanderveer, Millersburg; Helen Peters, Albion; Pat Kauffman, Goshen; Ada Miller, Ligonier; Janet Ritenour, Syracuse; Jean Peterman, Ligonier; Mattie Grimm, Milford; Vickie Howard, Ligonier; and Carol Reed, Cromwell.

"This is our special welcome from the Kenney family to yours. The Kenney Healthcare Center in Ligonier is now open, and our staff is eager to welcome you to the area's newest and finest healthcare center. During our Welcome Program, we're offering the first week's stay free of charge to introduce you to the warm, family-like atmosphere of Kenney Healthcare Center."

We're proud of our beautiful, modern facilities, but what really makes Kenney Healthcare Center a special place is our people. Our highly skilled staff combines personal warmth and compassion with professional excellence.

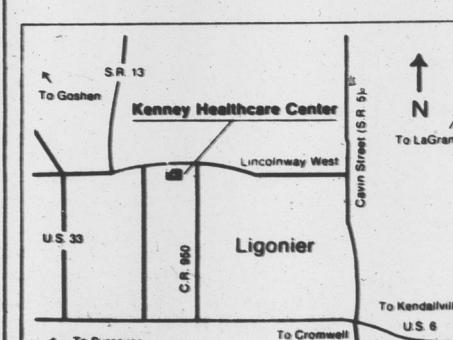
Kenney is the only healthcare center in Noble County licensed to provide both skilled and intermediate nursing care for short and long term needs. We also emphasize personalized care to meet residents' social and recreational

needs as well as providing physical therapy. The dedication of the Kenney staff ensures the highest quality care to help residents achieve their maximum levels of health, happiness, and independence and speed recovery times.

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Carol Glaser Reed, Executive Director  
Kenney Retirement Community  
200 Kenney Circle Drive  
Ligonier, IN 46767

Dear Carol,  
I would like additional information on your:  
□ Health Care Center □ Independent Living Cottages  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
City/State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_



KR 1704MJ

cake, milk, tea, and coffee  
FRIDAY — Orange juice, baked fish w/tartar sauce, au gratin potatoes, buttered beets, rye bread, margarine, pear halves, milk, tea, and coffee

MONDAY — Orange juice, barbecue on bun, macaroni salad, apricot half, chocolate chip cookies, milk, tea and coffee

TUESDAY — Pineapple juice, baked ham patty, corn bread dressing and gravy, marinated vegetable salad, snowflake dinner roll, margarine, raspberry mousse, milk, tea, and coffee

WEDNESDAY — Apple juice, meatloaf and gravy, mashed potatoes, spinach w/vinegar on side, rye bread, margarine, banana, milk, tea, and coffee

THURSDAY — Cranberry juice, liver and onions w/gravy, Spanish rice, spinach and lettuce salad w/blue cheese dressing, dinner roll, margarine, pound

FRIDAY — Orange juice, meatloaf and gravy, mashed potatoes, spinach w/vinegar on side, rye bread, margarine, banana, milk, tea, and coffee

MONDAY — Orange juice, meatloaf and gravy, mashed potatoes, spinach w/vinegar on side, rye bread, margarine, banana, milk, tea, and coffee

TUESDAY — Cranberry juice, liver and onions w/gravy, Spanish rice, spinach and lettuce salad w/blue cheese dressing, dinner roll, margarine, pound

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